



In June 1999 University of Leicester Catering Services embarked upon the implementation of their integrated EPoS, stock and e purse solution. The solution went live during September and now the site operates over the campus network within a wide range of food and drink areas.

With approximately 16,000 staff and students catered for on Campus, the experience that Leicester had gained with card systems over the previous years was put to good use when choosing their new card technology and supplier.

The selection process lasted over 12 months with detailed tender documents including a functionality checklist.



A phased approach to the implementation was required and a jointly agreed project plan followed to ensure that all 22 networked EPoS terminals and the operational staff were ready for trading when students returned in September.

In addition to accepting cash as a form of payment, Leicester University also provide students with an electronic purse facility which can be loaded with value and used to obtain a 10% discount on certain products within certain sales locations.

This is achieved by connecting the Counter Solutions card reader to the EPoS terminal and clearly displaying the current value of the purse and the total value of purchases being debited from the student card.

After this was signed off then attention turned to designing and inputting the supplier and product database for the multi-user StockWise software which provides purchase ordering, stock management and recipe costing facilities.

The central location of the University means the competitive nature of their business demands more timely management information to ensure that a cost effective operation continues to grow.

Access to trading and consumption results through the back office gives management the tools to interpret the day to day trends and ensure the sales targets are monitored closely.

Key Features of the Leicester University System:

- Networked EPoS Terminals
- Central EPoS Maintenance and Reporting
- Contact Student Smart Card
- Multi-User Stock Management System
- Multiple price band operation
- Coin & Note loading
- Restaurant, Fast Food, Café & Bar Operation
- On-Line Support

