



THE UNIVERSITY OF HULL

In the late summer of 1998 the University of Hull, embarked upon a major project for the Residence and Catering Services. The department mapped out a number of key requirements for the potential system.

- Microsoft standard software and Data base
- Future proof hardware with open platform
- Ease of use
- Speedy transaction throughput
- Comprehensive reporting facilities
- Ability to expand system in line with business growth
- Professional

During the following 8 months both the IT and catering staff searched for the right control solution. Though the University looked at a variety of potential solution providers the University quickly became aware that Counter Solutions had established themselves within the education sector. Gary Scofield, explained, "The University perceived Counter Solutions to be the market leaders, furthermore they had a thorough understanding of the education sector with many years of system development and experience."

Counter Solutions were selected to provide the Hospitality System after a number of site visits. During these visits the University staff experienced at first hand all the individual system components and key requirements they had initially mapped out.

Key Features

- **Restaurant / Bar Operation**
- Networked Colour Touch Screen EPoS Terminals
- Software operating under Windows NT with SQL database
- **Central EPoS & Stock Maintenance & Reporting**
- 365 days per year System Support & Remote Diagnostics

