

THALES



Back in 1993 Counter Solutions installed a networked Electronic Point of Sale system into the new Linthouse complex of Thales Optronics to assist with the cashless payment system via the Wegand card, which was primarily used for security access to the site. Over the next 7 years the catering contractor, Sodexho, used the system to maintain the prices for all products available to the Thales Optronics staff during the breakfast and lunch services.

The functionality of the system was reviewed during early 2000 and the company chose Counter Solutions to work with the new HID security card supplier to provide an upgraded solution which would allow purchases made by the employees to be monitored within the system and consolidated on a monthly basis before exporting to the payroll system.

Now the Thales Optronics employee simply selects the food and drink of their choice and uses the Thales Optronics Photo ID / Security HID card in association with the proximity card reader to validate the payment at the point of sale. Each one of the sites' valid card numbers is held within the Catering System database to ensure only current employees can pay off the transaction via payroll. Once the end of period reconciliation has been carried out from the back office then a file is automatically produced to send to the payroll system, so that the employee can have the summary total of purchases deducted from their salary. All the daily transactions are available from the audit trail available from the OutletWise back office management software.

Jim Doolan of Sodexho comments, "It was a well planned exercise that resulted in all my staff feeling confident that the go live day would be handled properly. The extra information we now have in the back office improves the visibility of all the card transactions which are then deducted from payroll."

Improvements to the overall system were delivered by:

- Upgrading the EPoS solution and retraining the Sodexho team
- Replacing the serial cabling with UTP Ethernet for speed and reliability
- Installing an NT based back office solution with an open format database
- Extending the OutletWise reports
- Tailoring the CardWise back office solution for on line card authorisation
- Providing the consolidated monthly employee salary deductions

Key Features

- **Restaurant Operation**
- Networked DTEX Membrane EPoS Terminals
- **Receipt & Report Printing**
- Software operating under Windows NT
- **HID Card Security Number used as employee reference**
- 365 days per year System Support & Remote Diagnostics

