



When this famous football club developed their new £500k Sports Café Bar at the Ewood Park ground, the need for state of the art EPoS control was part of the business plan. Networked touch screen terminals with full kitchen and receipt printing options enable all the food and drink orders to be handled quickly and efficiently.



Counter Solutions installed IBM touch screen EPoS hardware which communicate over the network to a dedicated NT Server operating the OutletWise EPoS Management & Reporting software. The sales database was designed and built as part of the implementation process and enabled Rovers staff to be trained with all the new products and prices already in the system prior to the opening match.

On match days in excess of 1500 people can be served anything from an extensive food and drink menu with both counter and table based service. Throughout the week the Café Bar targets local businesses with its lunchtime pre order by fax service and the family special meal packages on a Sunday.



Martin Goodman, Head of Finance, commented that the choice to install an NT based solution has been vindicated by the ease of operation for all staff, the central control of products & prices, the detailed reporting features and the overall durability of the system.

Key Features

- Restaurant / Bar Operation
- Colour Touch Screen EPoS Terminals
- Kitchen Printing
- Software operating under Windows NT
- Central EPoS Maintenance & Reporting
- 365 days per year System Support & Remote Diagnostics