



This extremely popular and unique theme park hotel now operates the Counter Solutions range of networked EPOS terminals, in conjunction with the StockWise and OutletWise software applications within the busy 175-room Alton Towers hotel operation and recently opened Splash Landing Hotel.

The busy bar and restaurant areas have the capability to communicate over the network to the Property Management System allowing the posting of transactions directly to the guests room account. The report browsing features within OutletWise provides in-depth sales analysis for individual sales areas and consolidated for the whole operation.



Barry Noble, Head of Information Technology, commented that the smooth implementation of the system was a result of an effective partnership between Counter Solutions and the Alton Towers Project Team working to an agreed project plan, combining the technical and network requirements with the database design, software training and go-live support services.

Key Features

- **Combined Table & Bar Operation**
- **Networked Kitchen Printing**
- **Central EPOS Maintenance & Reporting**
- **Multi-user Stock Management System**
- **Interface to Hotel Property Management System**
- **365 days per year System Support & Remote Diagnostics**

